

17 December 2024

Modern Apprenticeship review of Gibson Training & Care Limited

In May 2024, HM Inspectors published a report on the external review of Modern Apprenticeship (MA) delivery by Gibson Training & Care Limited (GT&CL). The report set out a number of areas for improvement which were agreed with the provider. HM Inspectors requested a report on progress in addressing these areas within six months. This letter outlines our findings.

Managers should take steps to systematically gather, analyse, and reflect upon data and intelligence to support the development of action plans for improvement.

The provider has made good progress in addressing this area for improvement.

Managers now collect data more regularly. They now reflect on data and intelligence to create and support action-planning for continuous improvement. This is supporting more informed decision-making and strategic direction within the organisation.

Managers should work with staff to improve apprentice achievement rates.

The provider has made good progress in addressing this area for improvement. There has been an increase in apprentice achievement rates.

The provider is working closely with employers to improve their understanding of how best to support apprentices as they progress through their qualifications. This collaboration is contributing to better early retention rates, and projected data indicates further improvement in achievement rates.

What happens next?

HM Inspectors are confident that the provider has the capacity to continue and will make no further visits to the provider as a result of this review.

Jacqueline McLellan
HM Inspector